Hall Ticket No:						Question Paper Code: 20MBAP108

(UGC-AUTONOMOUS)

MBA I Year II Semester (R20) Supplementary End Semester Examinations, March - 2023
FINANCIAL MANAGEMENT

Time: 3Hrs

Max Marks: 60

Attempt all the questions. All parts of the question must be answered in one place only. In Q.no 1 to 5 answer either Part A or Part B only. Q.no 6 which is a case study is compulsory.

Q.No	Question	Marks	CO	BL
Q.1(A)	What is the scope and importance of finance function to business organisation?	10M	1	2
	OR			
Q.1(B)	Determine the relationship between risk and return and highlight the difference between relevant and irrelevant risks.	10M	1	5
Q.2(A)	Discuss the significance of financial analysis and explain various types of analysis.	10M	2	5
	OR-			
Q.2(B)	From the following Balance Sheet of NGS Ltd. Co. as on 31 st December, 2021 and 2022, you are required to prepare	10M	2	5

- (a) A schedule of changes in working capital
- (b) A funds flow statement

Liabilities	2021	2022	Assets	2021	2022
Share Capital	1,00,00	1,00,000	Goodwill	12,000	12,000
General	0	18,000	Buildings	40,000	36,000
Reserve	14,000	13,000	Plant	37,000	36,000
P & L Account	16,000	5,400	Investments	10,000	11,000
Sundry	8,000	800	Stock	30,000	23,400
Creditors	1,200	18,000	Debtors	18,000	19,000
Bills Payable	16,000		Bills	2,000	3,200
Provision for		600	receivables	,	
Tax	400			6,600	15,200
Provision for			Cash balance		
doubtful debts	2,30,00	2,47,00		2,30,00	2,47,00
	0	0		0	0

During the year machine costing \leq 10,000 (accumulated depreciation \leq 3,000) was sold for \leq 5,000. The provision for depreciation against machinery as on 31.12.2021 was \leq 25,000 and on 31.12.2022 \leq 40,000. Net profit for the year 2022 amounted to \leq 45,000. You are required to prepare cash flow statement.

Q.3(A)	Define Capital Budgeting budgeting techniques.	ng. Discuss i	n detail dif	ferent type:	s of capital	10M	3	2
Q.3(B)	A project needs an investigation cent. Thenet cash inflow	10M	3	5				
	Year 1	2	3	4	5			
	CFAT (₹) 30,000	40,000	60,000	30,000	20,000			
	Calculate Internal Rate o beaccepted or not.	f Return and	suggest whe	ther the proj	ject should			
Q.4(A)	What is capital structure firm.	? Explain fac	tors determi	ning capital	structure of a	10M	4	2
			OR					
Q.4(B)	Compute Operating, Fina details and based on the company.		mbined leve	_	_	10M	4	5
	NGS Co. Ltd., has sales of fixed costis ₹ 80,000. The debentures at the rate of	e firm has rais						
Q.5(A)	Discuss the concept of 'v	vorking capita	al' and expla	in the factor	s influencing	10M	5	4
	working capital requiren	ient.						
		,	00					
Q.5(B)			OR			10M	5	5
Q.5(b)	The Board of Directors	_		•		10111	,	,
	statement showing the of 30,000 units of output		•					
	product for the above m	•						
	product for the above in		r unit (₹.)	Siveli below.				
	Raw materials	-	20					
	Direct labour		5					
	Overheads	2	15					
	Total cost	4	40					
	Profit		10		5			
	Selling price		50					
	A . .							
	Additional information: 1. Past experience i average for 2 mo		raw materi	als are held i	in stock, on an			
	2. Work in progress		lete in regar	d to materia	ls and 50% for			
	labour and overh	•	_					
	3. Finished goods a	•		•				
	4. Credit allowed to		_					
	5. Credit allowed to							
	6. A minimum cash	balance of ₹	25,000 is exp	ected to be	maintained.			
	D	1.6	. 1	-1-				

Prepare a statement of working capital requirements.

(UGC-AUTONOMOUS)

MBA I Year II Semester (R20) Supplementary Examinations – March 2023 PRODUCTION AND OPERATIONS MANAGEMENT

Time: 3Hrs

Max Marks: 60

Attempt all the questions. All parts of the question must be answered in one place only. In Q.no 1 to 5 answer either Part A or Part B only. Q.no 6 which is a case study is compulsory.

Q.No	Question	Marks	CO	133
	Define the term operations management. Briefly explain the strategic role and objectives of operations.	10M	1	
	OR			
(Discuss the scope of production and operations management.	10M	1	
.1(B) .2(A)	Discuss the concept and advantages of concurrent design approach.	10M	2	
	How would you apply concurrent design to a group project? OR			
2/01	Outline the concept of Quality function deployment in product design.	10M	2	
),2(B)),3(A)	List and explain six factors that affect the decision to outsource.	10M	3	
	Explain the sourcing continuum. OR			
> =/11)	Determine the total Elapsed and Idle time of machines to complete all		3	
⊋,3(B)	the jobs. Values are given in minutes. 1 2 3 4 5 6 M1 14 16 21 18 19 16	10M		
Q.4(A)	M2 18 19 16 15 15 23 Give an example of a fixed-position layout for producing a product and providing a service.	10M	Â	
	OR			
		r	4	
Q.4(B)	Analyze the factors to be considered while selecting the location fo	10M		
Q.4(B) Q.5(A)	the new organization.	-	5	

Use the following data to construct an X bar chart and R Chart. Plot the observed values and comment on the process. (Note: At Sample size 5, A2 =0.58, D3=0, D4=2.11)

10M

Sample	1	2	3	4	5	6	7	8	9	10
Mean	2	2	2	1	1	1	1	2	1	4.0
	1	6	3	8	9	5	4	0	6	10
Range	5	6	9	7	4	6	8	9	4	7

END

Hall Ticket No: Course Code: 20ME	BAP109
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MADANAPALLE INSTITUTE OF TECHNOLOGY & SCIENCE, MADANAPALLE (UGC-AUTONOMOUS)

MBA I Year II Semester (R20) Supplementary Semester Examinations, March - 2023 Marketing Management

Time: 3Hrs Max Marks: 60

Attempt all the questions. All parts of the question must be answered in one place only. In Q.no 1 to 5 answer either Part A or Part B only. Q.no 6 which is a case study is compulsory.

		0.57		
Q. No	Question	Marks	CO	BL.
Q.1(A)	What is meant by Market Segmentations? What are the criteria of successful market segmentation?	10M	1	2
	OR			
Q.1(B)	Critically evaluate the trends in marketing practices in the present global environment	10M	1	4
Q.2(A)	Explain the new product development process and critically evaluate the bottlenecks during the new product development process	10M	2	4
	Constant or or or the second or			
Q.2(B)	Explain various product line and brand line decisions with suitable examples.	10M	2	3
Q.3(A)	Define pricing and discuss the factors influencing pricing strategies.	10M	3	3
	OR:	- D-114		
Q.3(B)	Discuss the methods to responding to competitors' price changes.	10M	3	3
Q.4(A)	Discuss the significance of sales force and methods of sales force selection.	10M	4	3
	OR			
Q.4(B)	What are the various factors which must be consider while making channel selection? Explain with an example	10 M	4	4
Q.5(A)	Discuss a sales promotional campaign for kid's apparel	10M	5	4
	OR			
Q.5(B)	Discuss the trends of online marketing among the youth, with suitable examples.	10M	5	3
Q.6	<u>Case study</u>	10M	5	5
	Many agencies proclaim their ability to provide clients with services			
	that deliver integrated marketing communications. However, some clients question whether agencies can plan campaigns in conjunction			
	with sister agencies and avoid media channel bias. In 2006, Unilever			
	announced that it was to strengthen its in-house communications			
	planning facilities. The aim was to control campaigns that include a			

variety of communication tools and media. One of the common reasons cited for this type of move is that clients perceive a gap between creative thinking and media management, often due to internal agency structural barriers. Getting group based agencies to work together can be difficult because they each have independent profit centers and as a result want to retain each client's work to reflect their own success. Where integration can be seen to work is within media selection, rather than an overall campaign. A campaign by British Airways designed to encourage customers to use its online check-in service was planned on the basis that digital was to be the kev medium. The campaign included television and press, used to drive visits to be British Airways website, plus ATMs, outdoor LCD transvision screens, digital escalator panels and online advertising. Each ad used the tagline 'Have you clicked yet'?, designed to provide consistency. The campaign also tapped into specific lifestyle situations where the core message would resonate more strongly. For example, the frustration experienced by people when queuing at railway stations was used to push the message that BA's online check-in could cut out queuing. To do this transvision screens were used to allow people to download information to their mobiles via Bluetooth.

Questions:

- (a) What are the effects on its communications agencies by Unilever's decision to take planning in-house?
- (b) To what extent BA's planning a central aspect of their campaign success?
- (c) With so many different organizations involved in marketing communications, is truly integrated planning possible?.

END*

Hall Ticket No:		Course Code: 20MBAP112
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(UGC-AUTONOMOUS)

MBA I Year II Semester (R20) Supplementary End Semester Examinations, March - 2023

BUSINESS RESEARCH METHODS USING SPSS

Time: 3Hrs Max Marks: 60

Attempt all the questions. All parts of the question must be answered in one place only. In Q.no 1 to 5 answer either Part A or Part B only. Q.no 6 which is a case study is compulsory.

Q.No.	Questions	Marks	СО	BL
Q.1(A)	Explain various research needs of research.	10M	1	1
	OR	10101	1	T
Q.1(B)	Analyze the role of business research in managerial decision making?	10M	1	3
Q.2(A)	Describe two types of data and methods to collect them.	10M	2	5
	OR			
Q.2(B)	Define probability sampling. Explain different types of probability sampling in detail	10M	2	1
Q.3(A)	What factors are important in designing a questionnaire? Justify it.	10M	3	5
	OR		_	Ŭ
Q.3(B)	Classify the various methods through which primary data are collected?	10M	3	4
Q.4(A)	What is factor analysis? Explain in details the steps involved in factor analysis.	10M	4	2
	OR			
Q.4(B)	Explain Correlation with suitable example? When will you use correlation analysis?	10M	4	2
Q.5(A)	Explain the characteristics of good written report?	10M	5	5
	OR			_
Q.5(B)	Write a report to the manager of pizza hut store who asked you to study the satisfaction level of customer visiting pizza store.	10M	5	3
2.6	Case Study	10M	4	3
	A production manager is concerned about the low output level of his			

A production manager is concerned about the low output level of his employees. The articles he has read on the job performance frequently mentioned that following four variable are important to job satisfaction

- 1)Skills required for the job
- 2)Rewards
- 3)Motivation
- 4)Job satisfaction

Further it was also indicated that if rewards were attractive to recipients did motivation, satisfaction and job performance increase otherwise it does not.

- Q1) Define the problem in the current case.
- Q2)Develop at least five hypothesis
- Q3) Distinguish between null and alternative hypothesis.

END

Hall Ticket No:			Question Paper Code: 20MBAP503
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(UGC-AUTONOMOUS)

MBA I Year II Semester (R20) Supplementary End Semester Examinations, March - 2023 E-COMMERCE AND DIGITAL MARKETS

Time: 3Hrs Max Marks: 60

Attempt all the questions. All parts of the question must be answered in one place only.

In Q.no 1 to 5 answer either A or B only

Q.No	Question	0.01		
	4303001	Marks	СО	BL
Q.1(A)	How E-Commerce differs from E-Business	10M	1	3
	OR			
Q.1(B)	Explain major B2B business model with an example.	10M	1	2
Q.2(A)	Discuss the various applications of E-commerce Infrastructure: The Internet, Web, and Mobile Platform with a suitable example	10M	2	2
	OR			
Q.2(B)	Evaluate the latest trends in M-commerce models with suitable examples	10M	2	5
Q.3(A)	Discuss about E-Commerce infrastructure and its impact on business.	10M	3	2
	OR			_
Q.3(B)	Discuss the major trends in supply chain management.	10M	3	2
Q.4(A)	Write a note on advantages and challenges of online retailing firms.	10M	4	3
	OR			
Q.4(B)	Discuss the key factors affecting online content, Media and entertainment industry	10M	4	2
Q.5(A)	Describe in detail about E-procurement process?	10M	5	2
	OR			_
Q.5(B)	Examine the different characteristics and types of Net market places	10M	5	4
Q.6	CASE STUDY	10M	4	5
	Godrei as a hrand has been already established as a bousehold name			-

Godrej as a brand has been already established as a household name. However, its pedigree is that of stability rather than innovation, especially in the appliances segment. To break free of this impression they devised a branding + personification strategy. Literally the appliances would speak for themselves. Godrej Indispensables, an online web sitcom starring various products. Why Indispensables? Well they are confident that the products abilities to handle all that is thrown at them in a day to day functioning of a household. They are the silent protectors of a family's home, the behind the scenes heroes of everyday chores. Every episode shows them faced with a daily plight which they resolve in a way unique to their persona. Using 3D animation, we brought to life these selfless helpers ad given them a wide variety

of quirks and personalities. So far the videos have garnered cumulatively over 50000+ views on Youtube. A special hashtag called #The Indispensables was created to launch the first series of videos. In it they asked out followers to list out their gadgets which they felt were indispensable to them. This #tag trended globally and gave the campaign a sizable boost in impressions. The products themselves will dispense some much needed advice on how to better operate them. Going Ahead — The Indispensables will continue to thwart household crisis, and keep Audience entertained and informed.

END

Hall Ticket No:				Course Code: 20MEP301

(UGC-AUTONOMOUS)

MBA I Year II Semester (R20) Supplementary End Semester Examinations, March - 2023 TOTAL QUALITY MANAGEMENT

Time: 3Hrs Max Marks: 60

Attempt all the questions. All parts of the question must be answered in one place only. In Q.no 1 to 5 answer either Part A or Part B only. Q.no 6 which is a case study is compulsory.

Q.No	Question	Marks	СО	BL
	Question	IVIALKS	CO	DL
Q.1(A)	Elaborate the fourteen steps involved in Crosby's total quality approach.	10M	1	3
	OR			
Q.1(B)	Elaborate the Deming's philosophy over the quality and productivity	10M	1	3
	improvement? Or Describe the Deming's 14 points for the improvement			
	of quality management?			
Q.2(A)	What is team and teamwork? Justify needs for having this function in	10M	2	2
	quality management.			
	OR			
Q.2(B)	What is main idea of employee involvement and motivation in TQM?	10M	2	2
Q.3(A)	State the objectives of performance measures.	10M	3	2
	OR			
Q.3(B)	What are the goals and stages of TPM? Explain the stages involved in developing TPM and explain the six losses in TPM.	10M	3	2
Q.4(A)	Explain Taguchi loss function and the evaluation method of the loss	10M	4	3
	developed by him? OR Discuss the need for Taguchi's quality loss			
	function.			
	OR			
Q.4(B)	Explain the objectives and benefits of QFD, Discuss on four phases on QFD?	10M	4	3
Q.5(A)	What is a Kaizen? Explain what are the quality policy available in Kaizen?	10M	5	2
	OR			
Q.5(B)	Enumerate the various aspects of ISO 14000 environmental management	10M	5	4
	system? Brief the various principles of ISO 14000 series?			
Q.6	CASE STUDY ISO 14000 is a system for environment. Why this type of system is required? Is it not possible to do business without ISO 14000 system? Justify your reasons.	10M		4

Hall Ticket No:						Question Paper Code: 20CSEP301

(UGC-AUTONOMOUS)

MBA I Year II Semester (R20) Supplementary End Semester Examinations, March - 2023 MULTIMEDIA TECHNOLOGIES

Time: 3Hrs Max Marks: 60

Attempt all the questions. All parts of the question must be answered in one place only.

In Q.no 1 to 5 answer either A or B only

Q.No	Question	Marks	СО	BL
Q.1(A)	What is multimedia? Explain the Real time scenarios where you use Multimedia?	10M	1	1
	OR			
Q.1(B)	Define the objects for multimedia systems? Discuss the multimedia data Interface Standards?	10M	1	1
Q.2(A)	What is Resource Interface File Format?	10M	2	1
	OR			
Q.2(B)	Discuss About Types of Compressions in Multimedia?	10M	2	2
Q.3(A)	Discuss about Image Scanners	10M	3	2
	OR			
Q.3(B)	Write about Full Motion Video.	10M	3	2
Q.4(A)	Describe What is RTP and RTCP in Multimedia Networks?	10M	4	1
	OR			
Q.4(B)	Write a Short Note on Multimedia Over Wireless Networks?	10M	4	2
Q.5(A)	What is Encryption? Discuss goals/requirements of Security and Forensics?	10M	5	2
	OR			
Q.5(B)	Explain About Digital Forensics taxonomy?	10M	5	2
Q.6	CASE STUDY	10M		4

In a traffic control system, Live video feeds that are grabbed from the available traffic cameras can be used as the input to the system. The video processing engine then processes the video and the extracted data is sent to a Processor to process. According to the processed data, the traffic control system will control the devices that are connected to it. If Processor detects a speeding driver it will directly report it to respective person who's monitoring this using dashboard server capabilities of Processor which is known as analytics dashboard. Overall progress also gets reported to the end user and will be logged in a separate database.

Questions:

- 1. What are the conditions to be imposed while analyzing the live video feeds?
- 2. In what extent this kind of systems are useful in high ways traffics?
- **3.** What is the capacity of human intervention required to monito video feeds 24x7?

END